



Bintelli Warranty Policy – 2024 Calendar Year

1. This limited warranty Beyond and Nexus model vehicles, furnished by Bintelli ("the company"). Vehicle has a 4 year limited parts-only warranty. Labor warranties are available for an additional charge, at the time of purchase, through our partner, EWG.
2. The company warrants to original purchaser that any defects in materials or workmanship, except as listed in paragraph #4 below, that occur within the time periods listed below ("the warranty period"), starting from the date of delivery, will be corrected by the company at its expense, in a manner described:
 - a. Manufacture Warranties –These warranties are covered by the manufacture of the component, not by Bintelli directly. Lester Brand Chargers are covered for a period of four years. Controllers are covered for a period of two years. Trojan Batteries are covered for a period of 24 months. Bintelli Brand Batteries are covered under a five-year limited warranty. Full warranty disclosures for these manufacturers are available upon request.
 - b. Bintelli Warranty – In addition to the manufacture warranties noted above. Bintelli will warranty the frame and all structure welds of the vehicle for a period of three years. All remaining parts not already mentioned in (a) or (b) or excluded in #4 below will be covered for a period of two years. Labor for repair is never included. The warranty included is a parts only warranty. Defective parts must be returned to Bintelli LLC before replacement.
3. Warranty parts will be sent or given to the customer or dealer when the dealer or original purchaser notifies the company that a defect exists and Bintelli determines, as a result of its inspection or investigation, that the defect was caused by improper material or workmanship.
4. The parts only warranty provided by Bintelli does not cover:
 - a. Any costs or charges involved in transporting a vehicle or part to or from the repair facility.
 - b. Any lost revenues to customer due to the defective part(s).
 - c. Damages to any items caused by improper use, unauthorized repairs or modifications, attempts to operate any equipment beyond its rated capacities, or damage caused by lack of proper and reasonable maintenance.
 - d. Any equipment furnished or installed by the buyer or Dealer
 - e. Wear Items - tires, bulbs, fuses, bearings, brake pads, motor brushes, wiper blades, brake shoes.
 - f. Any defects for components (such as charger, controller, batteries, etc.) which are covered by the individual component manufacturer's warranty).
 - g. Any rental or replacement vehicle charges or costs associated with the need for warranty repair at our authorized facility.
 - h. Any labor required to replace any warranty parts
 - i. Rust and Paint related issues
 - j. The motor if the vehicle is used in a rental or taxi style application
5. Warranty repairs listed above constitute the full extent of the company's warranty. There are no warranties which extend beyond those described herein, and the foregoing warranty is exclusive and is in lieu of all other warranties, whether written, oral, implied or statutory. In no event shall the company be liable for special or consequential damages or of the loss of use of the vehicle or loss of time or inconvenience to the buyer. Warranties are non-transferrable. Any disputes arising from this warranty are to be settled in Charleston, SC.

Bintelli

PHONE (843) 531-6833 FAX (843) 556-4080

Email: Sales@Bintelli.com



Client Responsibilities

Dear Client,

It is our pleasure to welcome you to the Bintelli Electric Vehicles family! Our staff is well equipped to handle any questions you may have prior to, as well as, after receiving your electric vehicle. Please do not hesitate to call (843) 531-6833.

The following information is provided to you in order to give insight into the necessary steps to activate your warranty and maintain your unit. Please read, complete, sign and email or fax back within 48 hours of receiving this packet. The three forms needing to be completed and returned are:

- Client Responsibilities (this form)
- Delivery Acceptance
- Warranty Terms

Failure to return these documents may jeopardize the warranty on your vehicle.

Maintenance Issues

Batteries – Battery fluid must be checked at least once monthly. Use distilled water only. Do no overfill.

Battery Cables – Tighten battery cables per battery manufacturer instructions located on batteries. Failure to tighten once a month could result in damage to the batteries. BEFORE placing the vehicle into service, please check all battery cables and tighten as they may become loose due to turbulence in shipping.

Battery Lock Washers - Make sure a qualified technician maintains lock washers on all battery posts when replacement batteries are needed.

Charger Power Cord – Do not remove the manufacture tag on the power cord as doing so will void the warranty. Always unplug the charger before turning the vehicle on.

Charging – Each charger must have a dedicated circuit with 20 amps. Vehicle should be left plugged in when not in use. Charger will trickle charge at 80% only when needed. Improper charging will lower range.

Extension Cords – We do not recommend using an extension cord to charge. If you do use one, it must be heavy duty (10 gauge) as the extension cord will determine how many amps the charger will receive.

Parking Brake – All vehicles have a parking brake (hand or foot). Driving with parking brake engaged will damage the motor and braking systems and can create a fire hazard. Always disengage the parking brake before driving.

Storage – Vehicles should NOT be left out in the elements 24/7. We recommend storing covered in a garage environment in order to preserve the integrity of the paint and fit/finish of the vehicle.

Tires – Must be inflated to proper capacity. Upon delivery, please check all lug nuts and tighten as they may become loose due to turbulence in shipping. Additionally, check lug nut tightness once a month.

Tow Switch – Must be pointed to “Run” and not “Tow” to operate. Must be in “Tow” position if towing.

Client Signature

Printed Name

Date



Bintelli EV Pre-Delivery Checklist

(You will submit this form through the dealer portal)

Vehicle Identification Number _____ Model _____

Post Assembly / Pre Delivery Checklist

(Inspect to ensure the following are installed and functioning properly if applicable)

- | | |
|---|---|
| <input type="checkbox"/> Charger and Cord | <input type="checkbox"/> Sound System |
| <input type="checkbox"/> Rear and Side View Mirrors | <input type="checkbox"/> Batteries and Hardware Secure/Tight |
| <input type="checkbox"/> Wheel Nuts Completely Tight | <input type="checkbox"/> Full Speed on Test Drive |
| <input type="checkbox"/> Roof and Support Bolts | <input type="checkbox"/> Braking Properly |
| <input type="checkbox"/> VIN Plates (if street legal) | <input type="checkbox"/> Throttle Accelerates Properly |
| <input type="checkbox"/> Windshield Wiper & Dashboard | <input type="checkbox"/> Tire Pressure Acceptable |
| <input type="checkbox"/> Seat Belts | <input type="checkbox"/> Reverse Camera |
| <input type="checkbox"/> Front Wheel Alignment | <input type="checkbox"/> Visual Inspection |
| <input type="checkbox"/> Reverse Beeper / Horn | <input type="checkbox"/> Accessories Ordered are Installed |
| <input type="checkbox"/> Lights – Head, Brake, Tail, Turn | <input type="checkbox"/> Confirm latest firmware on eco lithium tech tool |

Dealership Information

Please complete the information below once you have completed all boxes above. By signing below you are verifying that you have inspected the electric vehicle as specified above.

Dealership Name _____ Signature _____

Customer Information

Please complete the information below once you have completed your new vehicle training. The dealership should answer any questions you may have about laws, operation, maintenance, etc. By signing below you are verifying that you have received the owner's manual, end user warranty policy, vehicle training and understand how to operate and maintain the electric vehicle, along with the risks involved with driving an electric vehicle. You also have inspected the vehicle as specified above and have found no issues or defects.

Customer Name _____ Signature _____

Date _____ Phone _____